

# UL Update - Bulletin

Date : 01Aug 2016  
Reference : HKGSSUL – 160801 SB\_Revision of Penalty Fees  
Supercede : HKGSSUL – 150807 SB\_Revision of Penalty Fees

Dear all BSP Agents,

## Revision of Penalty Fees

Please be informed that all penalty fees will be revised for tickets issue/reissue on/after 15Aug 2016.

In HKD	Promo Restricted	Promo Flex	Saver	Value	Semi Flex	Flex
ECONOMY CLASS	Fare Basis with "P9"	Fare Basis with "P8"	O/ Q/ N	S/ V/ R/ L	E/ M/ W/ K	H/ P/ B/ Y
BUSINESS CLASS	Fare Basis with "P9"	Fare Basis with "P8"	I	D	C	J
CHANGE FEE	Not permitted	600	470	320	200	Free
REFUND FEE	Not permitted	1000	780	590	390	390
NO SHOW	Not permitted	1170	970	780	590	390
COMBINABILITY	Not permitted	Permitted	Permitted	Permitted	Permitted	Permitted

Please refer to GDS for detailed terms and conditions. Penalty fees are subject to change without prior notice. In the event of a difference between the penalty fees communicated herein and the GDS system, please be guided by the penalty fees filed in the system.

Should you have any queries please feel free to contact SriLankan Airlines.

Reservations / Ticketing: 2521 0708  
Group Desk: 2801 5199  
Sales: 2521 0825  
Email: res\_hkg@srilankan.com  
hkg.groups@srilankan.com  
sales.hkg@srilankan.com  
sales\_m.hkg@srilankan.com

