

日内瓦机场至法国里昂(双向)地空联运产品

乘车地点、班车时刻表、旅客须知

一、乘车地点及时刻表

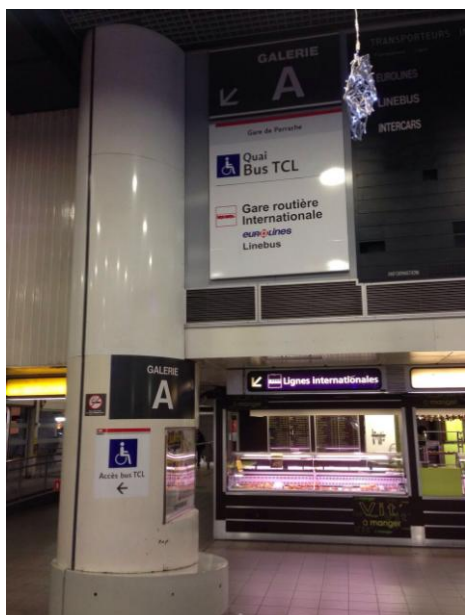
运营方向	发车时间 (瑞士时间)	到达时间 (瑞士时间)	衔接航班
里昂-日内瓦机 场	06:00	08:00	CA862
	08:15	10:15	
	15:30	17:30	
日内瓦机场-里 昂	19:15	21:15	CA861
	22:15	00:15+1	

里昂 - 日内瓦 - 北京 (日内瓦出港 CA862 航班)

大巴里昂发车时间: 06:00, 08:15, 15:30

航班日内瓦起飞时间: 19:55 (冬令时); 20:25 (夏令时)

里昂大巴发车地点: Gare routière de Lyon Perrache, Lyon Perrache (位于里昂佩拉什火车站东北侧, 长途大巴客运站 A 区 - “国际线路 Eurolines”)





北京 - 日内瓦 - 里昂（日内瓦进港 CA861 航班）

航班日内瓦到达时间： 17:40（冬令时）； 18:25（夏令时）

大巴日内瓦发车时间： 19:15, 22:15

日内瓦大巴发车地点： GVA 机场 T1 航站楼，地下 1 层 3、4 号门外步行 50 米处大巴停车场。旅客提取行李出海关后，正前方 10 米处即为日内瓦机场旅客问询台（黄色装潢），可在此处询问衔接里昂大巴具体事宜。



二、注意事项:

1. 大巴公司服务热线: 法国联系电话 0033-(0) 892 90 91, 瑞士联系电话 0041-(0) 900 320 230, 0041-(0) 844 257 224, 欧洲本地拨打请加拨 (0)。
2. 日内瓦营业部服务专线: gva@airchina.com; 联系电话 0041-(0) 22 7178651 (销售); 0041-(0) 22 7178658 (航站); 传真: 0041-(0) 22 7178654。
服务时间: 瑞士时间, 周一至周五, 9:00-18:00。
3. 国航电话服务中心: 0086-10-95583; 国航欧洲 CALL CENTER: 00800-86-100999 (固定电话拨打)
4. 如行李超件或超重, 需要提前与 BUS 公司确认。

三、旅客须知:

1. 大巴产品需在航班起飞前 48 小时预定。
2. 日内瓦机场到里昂双向为正点定班发车, 旅客可提前两天通过电话或上网查询时刻班车 (冬季因天气原因可能会取消预订机制, 具体可通过电话进行咨询), 并务必于乘车当日提前 30 分钟到达车站, 向工作人员提供有效证件及预定信息 (限本人使用), 乘坐班车。如您带儿童 (12 岁以下) 出行, 也请提前与车站人员声明, 以便提前预购或预留相应座位。
3. 旅客在预定地面运输服务时, 需提供有效的电话联系方式, 并在乘车当日保持所提供的电话畅通, 以便巴士公司与旅客联系。
4. 乘坐日内瓦前往北京的航班, 旅客应至少提前 120 分钟抵达机场, 以确保顺利办理乘机手续及登机。

5. 旅客更改、取消地面运输服务，须于航班起飞前 48 小时通知销售单位或国航营业部及电话中心。
6. 国航出于便于旅客成行的考虑，向旅客提供地面运输段的服务。由于航空公司原因导致日内瓦进港航班延误或取消而无法衔接地面运输，国航不予承担食宿或其他交通工具等任何责任与赔偿，大巴公司则可为旅客提供下一班前往里昂佩拉什长途汽车站的巴士运输。
7. 由于地面运输公司原因造成大巴延误，致使旅客无法衔接后续日内瓦离港航班，大巴公司应按旅客要求协助其返回里昂佩拉什长途汽车站，但不承担由此产生的任何形式的食宿或其他交通工具的赔偿或补偿。国航不予承担食宿但可为旅客免费改至下一班航班。

**2016 Air China Geneva–Lyon (RT) Ground–Air Connection Product
Bus Pickup Locations, Schedule, Notice to Passengers**

I. Bus Pickup Locations and Schedule

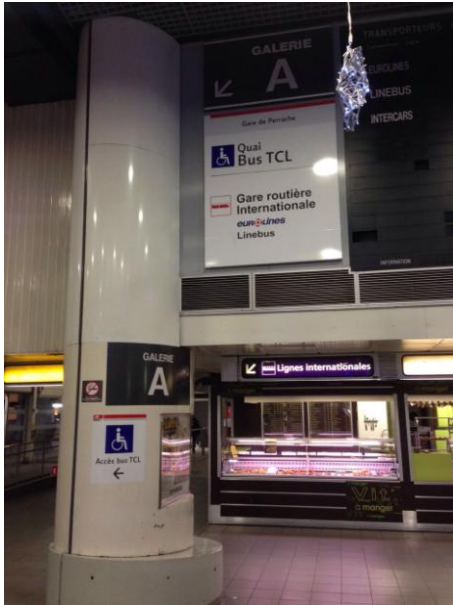
Route	Departure time (Switzerland)	Expected Arrival time (Switzerland)	Connecting Flight
Lyon–Geneva Airport	06:00	08:00	CA862
	08:15	10:15	
	15:30	17:30	
Geneva Airport–Lyon	19:15	21:15	CA861
	22:15	00:15+1	

Lyon–Geneva–Beijing (Flight CA862 departing from Geneva)

Departure times of the buses from Lyon: 06:00, 08:15, 15:30

Departure time of the flights from Geneva: 19:55 (Winter Saving Time); 20:25 (Summer Saving Time)

Bus pickup locations in Lyon: Gare routière de Lyon Perrache, Perrache, Lyon (Eurolines, Zone A, bus station, northeast of the railway station)



Beijing–Geneva–Lyon (Flight CA861 arriving in Geneva)

Arrival time of the flight to Geneva: 17:40 (Winter Saving Time); 18:25 (Summer Saving Time)

Departure times of the busses from Geneva: 19:15, 22:15

Bus pickup locations in Geneva: Bus parking, 50 meters from Gate 3/Gate 4, F1 underground, Geneva Airport.

After claiming their baggage and going through the customs formalities, passengers can proceed to the Information counter (yellow) of the Geneva Airport 10 meters away and check with the service agents there about the bus ride.



II. Useful Information

1. Service hotline of the bus company: 0033-(0) 892 90 91 (France); 0041-(0) 900 320 230; 0041-(0) 844 257 224 (Switzerland); dial "0" first when calling in other parts of Europe.

2. Air China Geneva Representative Office: gva@airchina.com; Tel: 0041-(0) 22 7178651 (sales), 0041-(0) 22 7178658 (airport); Fax: 0041-(0) 22 7178654

Hours (Switzerland): 9:00-18:00, Monday through Friday

3. Air China Call Center: 0086-10-95583; Air China Call Center Europe: 00800-86-100999 (available for calls made with landline)

4. If a passenger has excess baggage (the number of pieces of the baggage exceeds the upper limit or the baggage is overweight), the passenger needs to contact the bus company for confirmation in advance.

III. Notice to Passengers

1. Reservation for the bus segment must be made 48 hours before flight departure.

2. The buses between Geneva Airport and Lyon depart on the hour regularly. You can call or go online to learn about the bus departure times 2 days in advance. (In winter, it is likely that reservation is not available due to bad weather. For details, you can call to check.) Please be at the bus station 30 minutes

in advance. You should present your ID to the staff (Only the passenger himself/herself qualifies for the bus ride). If you travel with a child (under the age of 12), please inform in advance the staff at the bus station accordingly, so that you can purchase or reserve a seat.

3. At the time of reservation for the bus ride, you need to provide your contact number and make sure that you can be reached by that number on the day of the bus ride by the bus company.

4. For flights departing from Geneva for Beijing, you should be at the airport at least 120 minutes before flight departure so that you have ample time for check-in.

5. If you need to have your bus segment changed or canceled, you must inform the sales unit, Air China representative office and Call Center 48 hours before flight departure.

6. The ground transportation service is conceived by Air China to benefit the passengers only. Where Air China's flight to Geneva is delayed or canceled due to reasons on the part of Air China, making it impossible for passengers to make it onboard the bus, Air China will not assume any responsibilities for any consequential claims or compensation related to any forms of meal, accommodation and other means of transport. The bus company will arrange for the passengers the next available bus ride to Perrache, Lyon.

7. Where the bus fails to arrive at the airport on time due

to its own reasons, making it impossible for the passengers to make it onto the flight departing from Geneva, the bus company shall assist the passengers, as required, to return to the long-distance bus station in Perrache, Lyon, but will not assume any responsibilities for any consequential claims or compensation related to any forms of meal, accommodation and other means of transport. Air China will not be responsible for providing meal and accommodation for the passengers but can arrange for the passengers the next available flight for free.