

AGENCY BULLETIN

Hong Kong Sales Office Sent by multi-fax

July 30, 2015

Ref: 1517

2. Reminder of AC CRS Booking and Ticketing Procedures

Air Canada would like to remind all agents to strictly complying with AC policy and the CRS

booking/ticketing procedures as enclosed. Any kind of CRS or ticketing abuse will be

subject to penalty and inhibit access to inventory and booking.

Kindly disseminate the above information to your staff concerned.